



KODAK i200 Series Scanners

KODAK Care Kits & Maintenance Agreements

- ▶ Maximize uptime
- ▶ Improve efficiency
- ▶ Control service costs
- ▶ Enjoy peace of mind



RELY ON KODAK TO HELP MAXIMIZE YOUR PRODUCTIVITY

You made the right choice when you purchased a quality KODAK i200 Series Scanner for your scanning operations. Now maintain that quality with KODAK Service & Support. We can help you maximize performance while protecting your budget.

Optimize performance throughout your equipment life cycle.

Kodak offers a wide variety of service options to help you get the most out of your investment. You can upgrade your warranty to provide on-site service for the full year of the warranty, and even extend it for 2 or 3 years, protecting your budget from price increases and unbudgeted service bills. For the i280 Scanner we offer the Performance Plus Care Kit that covers training and a consumables kit to help you control costs for at least 3-years.

Obtaining a service plan while your equipment is still under warranty helps ensure continuous, uninterrupted service coverage.

With our on-site service you get priority response to your calls, repair parts coverage, and phone support. A certified Kodak field engineer is at your site within 4 hours (in most metropolitan areas) to get you up and running quickly and protect your productivity.

We also offer post-warranty coverage to help maximize your equipment uptime, minimize your service costs, and maintain image quality throughout the life of your KODAK Scanner.

Save time and resources by having us install your i200 Series Scanner for you. And, reduce your operators' learning curve by letting one of our certified technical trainers teach your operators to run the scanner for maximum efficiency and productivity.

Industry certified. Customer acclaimed.

Award-winning KODAK Service & Support is one of the largest, most experienced service organizations in the industry. Our industry-certified field engineers are committed to your satisfaction and give you one-on-one attention. It's no wonder that customers have been giving us some of the highest customer satisfaction ratings for years.

We support you with over 4,000 people. Repair parts are there when you need them because we stock them locally and can ship the same day if needed. And we're just one phone call away, 24 hours a day, 7 days a week, 365 days a year.

We're here for you.
Kodak Service & Support

For more information

Contact your reseller of KODAK Products, or **1-800-944-6171, ext. 71.**
www.kodak.com/go/CIGservice



KODAK i200 Series Scanners — KODAK Service & Support

SERVICE OPTIONS TO ENHANCE YOUR PRODUCTIVITY

KODAK Care Kits

KODAK Care Kits are packaged service and support offerings that include Extended Warranties and Maintenance Agreements (post-warranty coverage). The Care Kit includes information on how to activate your coverage, how to call for service, and the terms and conditions of the service purchased.

KODAK Maintenance Agreements

KODAK Maintenance Agreements provide post-warranty coverage. We can customize days and hours of coverage on some models of

equipment. In addition, a multi-year maintenance agreement allows you to extend your coverage into the future at today's prices. Whether you choose a KODAK Maintenance Agreement or a KODAK Care Kit, you get the same quality service and support to help you protect your budget, production, and equipment investment. They both cover:

- Travel, labor, repair parts, and modifications
- Unlimited number of service calls
- Priority response (4-hours in most metropolitan areas)

KODAK Care Kits and Maintenance Agreements for KODAK i200 Series Scanners

Scanner*	CAT No.	Service Type	Description
i250/i260/i280	174-3616	KODAK Care Kit Installation and Training	Kodak installs the i200 Scanner and trains up to 3 operators.
i250/i260	127-4349	KODAK Care Kit 1-Year Enhanced Warranty	Uplifts the warranty to provide on-site service for the full year of the warranty.
i250/i260	827-8368	KODAK Care Kit 2-Year Extended Warranty	Provides 2 years of on-site service from the date of scanner purchase.
i250/i260	189-2355	KODAK Care Kit 3-Year Extended Warranty	Provides 3 years of on-site service from the date of scanner purchase.
i280	195-6457	KODAK Care Kit 1-Year Enhanced Warranty	Uplifts the warranty to provide on-site service for the full year of the warranty.
i280	101-1527	KODAK Care Kit 2-Year Extended Warranty	Provides 2 years of on-site service from the date of scanner purchase.
i280	813-3332	KODAK Care Kit 3-Year Performance Plus	Provides training, 3 years of on-site service coverage, and Extra Large Consumables Kit.
i250/i260	179-5350	KODAK Care Kit 1-Year Post-Warranty Maintenance Agreement	Provides on-site service coverage after the warranty expiration.
i280	115-8450	KODAK Care Kit 1-Year Post-Warranty Maintenance Agreement	Provides on-site service coverage after the warranty expiration.
i250	150-6682	KODAK 1-Year Post-Warranty Maintenance Agreement**	Provides on-site service coverage after the warranty expiration with the ability to customize with optional Preventive Maintenance (PM) service.
i260	827-6891	KODAK 1-Year Post-Warranty Maintenance Agreement**	Provides on-site service coverage after the warranty expiration with the ability to customize with optional Preventive Maintenance (PM) service.
i280	899-2216	KODAK 1-Year Post-Warranty Maintenance Agreement**	Provides on-site service coverage after the warranty expiration with the ability to customize with optional Preventive Maintenance (PM) service.

* KODAK i250, i260 and i280 Scanners come with a 1-year warranty that provides 3 months of on-site service followed by 9 months of depot repair.

** KODAK Maintenance Agreements can be purchased before or after the warranty expiration. If purchased after, equipment must meet Kodak specifications.

We're here for you.

Kodak Service & Support

For more information

Call us at **1-800-944-6171, ext. 71.**

Or visit our Web site at **www.kodak.com/go/CIGservice**